

TELEMEDICINE VISIT using DOXY.ME

Instructions for Patients

Prepare for the visit before the Appointment

- Make sure you have access to a computer (with built in camera) or smart phone

Morning of your Visit

- Have your insurance card
- Be ready to tell us your current medications and any important information (your child's symptoms, weight and temperature)
- If you are sick, it would be helpful (but not required) to have a thermometer and/or blood pressure monitor so you can give us a current reading


We will contact you the morning of your visit **between 9-10 am** to verify your insurance and update your medical profile. If you haven't received a call, please call our office at 301-560-4747, Extension 213 (Tracy) or Extension 208 (Victoria)

It's time for my appointment and I'm ready to check-in. Now what?

Go to your browser and enter the doxy.me televisit link that Dr. Kay will send you via email or text. Type in your name and click the Check in button. The doctor will start your visit in 10-15 minutes.




GETTING STARTED FOR PATIENTS

How to check in for your video visit

- 1 Use a computer or device with camera/microphone**



PC and Mac
Chrome | Firefox | Safari

Android
Chrome

iOS
Safari
- 2 Enter your clinician's doxy.me web address into the browser**

- 3 Type in your name and click check in**

 - ✓ Secure
 - ✓ No software to download
 - ✓ HIPAA compliant
 - ✓ No registration needed
- 4 Allow your browser to use your webcam and microphone**

- 5 Your care provider will start your visit**

Call Tips

- Have a good internet connection
- Restart your device before the visit
- Use the [start visit](#) button in the waiting room
- Need help? Send us a message <https://doxy.me>

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